

# CONTENTS RESTORATION

## SAVING PERSONAL BELONGINGS



When your home or business is damaged by water, fire, storms or mold, one of the most important steps to emotional and financial recovery is saving as many of your personal belongings as possible

From the smallest memory to your biggest investment, BELFOR can help recover more of your life or business than you ever thought possible.

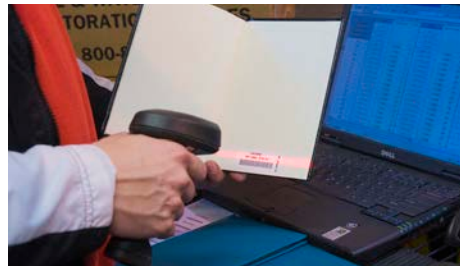
We understand the importance of saving all valuable, irreplaceable possessions. Our highly skilled restoration technicians treat damaged items with special care — just the way you would.

We have developed cleaning agents that are safe and effective, and can often restore items to their pre-existing conditions. They are cleaned, restored, handled with care and placed in a secure storage environment until they can be safely returned.



### EVALUATION

All contents are evaluated for damage. Those that can be salvaged go through an extensive inventory process. In severe cases, personal property may need to be removed from the site to properly clean items or make building repairs. BELFOR uses a photographic process and/or a bar-coded digital inventory tracking system for damaged contents.



### PACKOUT

After being inventoried, recoverable items must be prepared and packed for secure transportation or storage. It may be necessary to pre-treat some contents to remove debris prior to packout. BELFOR can clean contents on-site if conditions permit.

Because improper packout procedures can cause further damage, each item is wrapped and protected before it is securely boxed. If possible, collectibles and antiques are boxed in their original packaging to retain their value. Tamper-resistant tape may also be used for valuable items.



### CLEANING TECHNIQUES

BELFOR uses a variety of innovative, safe and effective cleaning techniques including hand and machine-assisted cleaning. Advanced cleaning technologies include:

- HEPA Vacuuming
- Particulate Removal with Natural Rubber Sponge
- Professional Use of Proprietary Cleaning Agents
- Ultrasonic Cleaning
- Ozone and Deodorization Techniques
- Vacuum Freeze Drying (Documents)
- Gamma and Electron Beam Radiation



### SECURE STORAGE

Until building repairs can be completed, recovered items may need to be stored temporarily in a secure environment. Once the items can be returned, BELFOR will transport, unpack, and reset contents before completing a final inventory.

